



Who we are:

Starwood Hotels & Resort Worldwide Inc., Customer Contact Centers

Be a member of a world class organization - jump start your career with us by working **from the comfort of your home!**

We are searching for a dedicated group of individuals to become ***Virtual Sales and Service Associates***. The successful candidates will be selected from the London, Ontario region and would report in to our St. Thomas Customer Contact Centre.

Training will occur at a location in London, Ontario.

Responsibilities:

In many cases, our Customer Contact Centers are the first contact guests have with one of our 1100 hotels. Our associates' interactions with guests are a critical part of the overall guest experience, and they work to create memorable interactions that bring our brands to life for our guests, before the guests even reach the hotels.

Our nine (9) Contact Centers are in locations covering every time zone across the globe: Austin, Texas, Fall River MA, Wichita, Kansas, St. Thomas, Canada, Cork, Ireland, Singapore, Tokyo, Japan, Guangzhou, China and Gurgaon, India. Many of these locations offer flexible work at home programs.

What we Offer:

First and foremost - we provide an outstanding culture where you can grow and flourish. As an associate of our Contact Center, you will be a member of a high performing team that also enjoys having fun. We offer extensive training and continuous learning and development

opportunities, exceptional benefits, career progression, promotional opportunities, exciting perks such as discounted hotel stays, tuition reimbursement, pay for performance incentives, service awards, fun center activities, hotel visits, various associate reward and recognition programs - the list is simply endless. How you grow with Starwood is only limited by your imagination.

We are the voice of our brands, answering inbound calls to assist our customers with booking, modifying or canceling hotel reservations. We also assist our guests by answering questions about our properties or destinations. This is a sales position with monthly goals to be met.

We are currently hiring for a training class that is estimated to begin **November 23rd, 2015** for 4 weeks of full-time paid training. Upon successful completion of training, schedules will vary but will focus on evening and weekend work.

Rate of Pay:

\$12 per hour plus the ability to earn up to **\$17** per hour plus eligibility for other incentives and giveaways.

What we are looking for:

Passion to service our guests

Professional and delightful phone manner

Minimum high school or equivalent

Working knowledge of computers and the internet

Good keyboarding skills

Desire to learn

Customer service and/or sales experience

Ability to work flexible shifts (including evenings and weekends)

*****Candidates must be able to supply a fully ergonomic and adjustable workstation and chair, appropriate work station photos and insurance information prior to an employment offer*****

What's Next:

Complete the online application and submit your **resume to the posting titled: Virtual Associate (Starwood Reservations Inbound).**

Candidates selected will be contacted.

Apply online at www.starwoodjobs.com

Jump start your career with us!

Check us out on Facebook!

<http://www.facebook.com/StarwoodJobs>